



Director, Testing Operations Canadian Blood Services

Location: Brampton or Calgary

Canadian Blood Services is an essential part of the country's network of healthcare systems. Together, with donors, recipients, employees, partners and volunteers, Canadian Blood Services is **Canada's Lifeline**, providing lifesaving products and services in transfusion and transplantation for Canadian patients, and safeguarding Canada's systems of life essentials in blood, plasma, stem cells, and organs and tissues.

Canadian Blood Services (CBS) is seeking an experienced leader to be its next Director, Testing Operations and to work in partnership with subject matter experts in Medical Affairs and Innovation (MAI) to deliver testing services to the organization and to external customers. Reporting to the Vice President, Medical Affairs and Innovation, the Director will maintain overall accountability for CBS testing services that include Donor Testing, Patient Testing Services, Product Quality Control Laboratories, Reference Laboratories and HLA Laboratories. In addition, the Director will manage the current use of molecular technologies at CBS, while overseeing the development of novel genomics technology projects that will impact the operational environment for donor and patient testing. The Director will lead the industry scanning process to identify emerging trends in testing, including technology, scientific approaches, and vendor offerings to ensure that CBS testing continues to evolve for the benefit of patients and customers. Furthermore, the Director will develop and maintain key relationships with industry partners, ministries of health and other public sector agencies, and with internal stakeholders at CBS, including those in MAI and Supply Chain.

The Director will also play a key role in contributing to the development of a testing strategy roadmap that incorporates emerging trends, corporate strategy and MAI expertise and insights. This strategy will produce an aligned set of priorities and a roadmap that positions testing services to meet, and get ahead of, evolving customer needs. The Director will also lead a large and nationally distributed team and will foster an environment of collaboration, teamwork, growth, and development. Finally, the Director will ensure adherence with all quality standards, applicable regulations, laboratory standards and accreditation requirements.

As an ideal candidate, you have post-secondary education in a relevant discipline, with a specialization in a laboratory transfusion medicine related field being considered an asset. Additionally, a graduate degree in health care administration or business administration and/or advanced training certifications such as ART or SBB would be considered beneficial. You possess a minimum of twelve years of progressive experience in a relevant laboratory/transfusion medicine environment, including at least eight years in managerial/leadership roles and five years in project management leadership. You have experience overseeing large scale and complex laboratory operations and have worked in highly regulated and unionized environments. You have in-depth knowledge of quality management systems and practices and possess strong management, leadership, and



**Canadian
Blood
Services**

BLOOD
PLASMA
STEM CELLS
ORGANS
& TISSUES

strategy development skills. Finally, you have a proven ability to establish and maintain effective working relationships with internal and external stakeholders and you are known for your integrity, collaboration, adaptability, willingness to seek out expertise, and for your highly strategic and forward-thinking approach.

Are you ready to embark on a meaningful and inspiring journey, where what you do matters? Be part of Canada's lifeline. Because we can all be the reason, the connection, that keeps Canadians living. To apply for this position, please visit boyden.thriveapp.ly/job/2490. For more information, please email Virginia Warren at vwarren@boyden.com.

Diversity and inclusion play a vital role in ensuring health equity for patients across Canada. Canadian Blood Services is committed to reflecting Canada's population in its organization and fostering an environment where all employees can be their authentic selves, with equal opportunities to succeed and contribute.

To protect the health and safety of its employees, all Canadian Blood Services' employees are required to be fully vaccinated (COVID-19 vaccine doses as approved by Health Canada), subject to any medical or other human rights grounds. Persons who have been vaccinated outside of Canada must contact their local Public Health Unit to obtain a vaccine equivalency certificate.

We thank all applicants for their interest, however only those under consideration for the role will be contacted.